



## WARRANTY & MAINTENANCE INFORMATION

Simply Better Trucks.





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# INTRODUCTION

## FUSO Commercial Vehicle Warranty

Purchasing a FUSO commercial vehicle is associated amongst other things with sheer quality, reliability, safety and comfort. In purchasing your FUSO commercial vehicle this is exactly what you can expect. In order to ensure that you enjoy many carefree kilometers with your FUSO Commercial Vehicle, you need to ensure that your FUSO Commercial Vehicle is maintained in a proper way and according to recommended manufacturer specifications.

**This information booklet contains important information on:**

- The included Warranty conditions for FUSO commercial vehicles
- Roadside Assistance
- Your obligations as a customer

### **FUSO Commercial Vehicle**

Each of these points is discussed comprehensively in this information booklet. It is important that you familiarize yourself with the contents to ensure that your FUSO Commercial Vehicle is kept in optimum condition, maintained according to the manufacturer specifications, so that all aspects of the Warranty on your FUSO Commercial Vehicle remain valid.

Daimler Truck Southern Africa Ltd is committed to keeping you safe on the road through a network of fully accredited dealerships that offer all the repair and service facilities your FUSO Commercial Vehicle will need throughout its lifespan. Our network of authorised dealer representatives undertake to service, maintain and repair your FUSO Commercial Vehicle in strict accordance with the manufacturer's guidelines and specifications, using only genuine FUSO replacement parts, and guaranteeing their work and in-house fitted parts for a period of 12 months.

# INTRODUCTION

Furthermore, the authorized dealership will perform all work until you are totally satisfied. Customer satisfaction is so important to us that you will be contacted from time to time, to take part in our Customer Satisfaction Index (CSI) to enable us to continually improve our offered services for your added benefit.

You are required to acquaint yourself with the contents of the terms and conditions of this Warranty as well as the vehicle's Owner's Manual. In addition to general information, it contains valuable directives on running-in, operating, variable model service needs and maintenance procedures. Do not hesitate to discuss any FUSO Commercial Vehicle related concerns with your Daimler Truck Southern Africa Ltd authorized dealer for further clarity.

The Terms and Conditions as contained herein, specifically applies to FUSO Commercial Vehicles, which applicable FUSO Models and respective warranty periods are set out in clause 2 below together with the relevant benefits, which may include further FUSO Models as distributed by Daimler Truck Southern Africa Ltd and which includes new FUSO models as introduced to the market from time to time.

# SUMMARY OF BENEFITS

## SUMMARY OF BENEFITS

Included in the purchase of your FUSO Commercial vehicle is the following benefits which are described in detail in this document. With the purchase of a new FUSO Commercial Vehicle, Daimler Truck Southern Africa Ltd warrants your vehicle against defects and faulty workmanship for the period as set out below, subject to the provision that cover is only valid for the stipulated period or up to the maximum stipulated distance (whichever occurs first) from the date of first registration of the vehicle.

### **2.1 Warranty**

Operating Category (See inside front cover)

All FUSO products are categorized by the operating environment they operate in and are subjected to. This determines the level and frequency of service and maintenance requirements. These are:

#### **Category 1: Arduous Operation**

Category 1 applies where the FUSO Commercial Vehicle is operated for the purpose of or in one or more of the following conditions:

- Construction site-dirt roads
- Extreme dust environment in rough terrain with heavy loads;
- Frequent off-roads trips/non paved roads;
- Harsh short distance transport.

# SUMMARY OF BENEFITS

## Category 2: Short Haul Transport

Category 2 applies where the FUSO Commercial Vehicle is operated for the purpose of or under one or more of the following conditions:

- Operates primarily in cities and densely populated areas;
- Regional transport on secondary roads with infrequent motorway journeys;
- High frequency stop-start urban deliveries/collections;
- General short distance transport.

## 2.2 Warranty periods

Product Range	Complete vehicle
FE 6 / FE 7 / FG 6 - MT	*4 years / 240 000kms
FE 7 / FE 8 - AMT - DUONIC	*4 years / 240 000kms
FA 9	4 years / 240 000 KM / **6 400 HRS
FI 12	*4 years / 300 000KM
FJ 16	4 years / 300 000km / 8 000 HRS
FJ 18 / FJ 26	4 years / 300 000km / 8 000 HRS
TV 33 - 400(XHCV)	4 years / 300 000km / 6 000 HRS
FN 25	*4 years / 300 000KM
*HRS Operation not applicable to these models ** If fitted with rear lifting equipment	

In addition to the included benefits, Daimler Truck Southern Africa Ltd offers you a range of optional supplementary products. Details will be provided upon request.

# ROADSIDE ASSISTANCE

## ROADSIDE ASSISTANCE

3.1 As a further commitment to your motoring enjoyment and peace of mind, Service24h Roadside Assistance is ready to give you rapid, expert assistance round the clock in the unlikely event that your FUSO Commercial Vehicle has a breakdown.

3.2 Our Customer Assistance Centre (CAC): Local Contact number: 012 2720800 | International contact number: +00800 5777 7777 will respond to your call and arrange for rapid, professional assistance, 365 days of the year, 7 days a week, 24 hours a day, subject to certain conditions.

3.3 A breakdown can often be repaired on the spot. If this is not possible, we will ensure that your vehicle is towed to the nearest authorized Daimler Truck Southern Africa Dealership.

Please Note that road accidents are specifically excluded from the Service 24h Roadside Assistance service and any costs in relation there to will be for your own account.

In the event the vehicle needs to be towed or is towed and the reason for the breakdown cannot be attributed to any vehicle defect covered under this Warranty, you will be liable for the cost of towing and any repairs done to the vehicle, subject to any other applicable clause in this booklet.

### **Waiver**

Whilst Daimler Truck Southern Africa Ltd. and its authorized business associates will make every effort to provide the services described herein with due diligence, no liability can be assumed for incidents of damage, theft, delays, personal or consequential loss arising from the performance, non-performance or inability to perform any of these services within reasonable proximity or time period of any breakdown or accident.

# SCOPE OF WARRANTY

## SCOPE OF WARRANTY

The Warranty on your FUSO Commercial Vehicle shall commence on the date of first registration of the Vehicle whichever comes first. The Daimler Truck authorized dealer network is at your disposal for maintaining, servicing and repairing your FUSO Commercial Vehicle throughout the Republic of South Africa, Botswana, ESwatini, Mozambique, Zimbabwe, Zambia and Namibia. This service is backed and supported by Daimler Truck Southern Africa Ltd. The Fuso Commercial Vehicle is warranted against defects and faulty workmanship for four years OR the applicable maximum mileage allowed for the specific FUSO model as per para 2.2, whichever comes first and from date of first registration, subject to there being no exclusion below. Daimler Truck Southern Africa Ltd reserves the right in its sole and absolute discretion to repair or replace such parts that it acknowledges to be defective.

### 4.1 Warranty Principles

The warranty and any liability of Daimler Truck Southern Africa Ltd is subject to the following principles:

- 4.1.1. Your FUSO Commercial Vehicle must be serviced strictly according to the relevant maintenance schedule.
- 4.1.2. Daimler Truck Southern Africa Ltd recommends that your FUSO Commercial Vehicle is serviced by a Daimler Truck Southern Africa authorized dealer and that you use only genuine replacement parts and approved accessories supplied by Daimler Truck Southern Africa Ltd.
- 4.1.3. If your FUSO Commercial Vehicle is accidentally damaged, it is recommended that all repairs are carried out by a Daimler Truck Southern Africa authorized dealer or a Daimler Truck Southern Africa approved paint and panel shop (as the case may be) using genuine replacement parts and accessories supplied by Daimler Truck Southern Africa Ltd.

# SCOPE OF WARRANTY

4.1.4 You may elect to have service and repair work performed by an Independent Service Provider (“ISP”) that is not a Daimler Truck Southern Africa Ltd authorized dealer, or to use replacement parts or accessories that are not approved by Daimler Truck Southern Africa Ltd, without automatically invalidating the warranty. Work performed by an independent Service Provider (ISP) or the use of replacement parts or accessories that are not approved by the manufacturer and Daimler Truck South Africa Ltd is at your own risk and may result in the voiding of the whole or a part of the Warranty.

4.1.5 As the owner of the FUSO Commercial Vehicle, you are responsible for adhering to the service intervals. Non-adherence to the service requirements as prescribed (which are model specific), may jeopardise the warranty negatively and impact on the medium-to long-term durability, safe optimum operation of the FUSO Commercial Vehicle and ultimate resale value. Consequently, warranty claims on FUSO Commercial Vehicles with service interval under or over-runs will be entertained on a merit basis. We will allow a tolerance of 1 500 km/30 hours either way of the prescribed time or distance.

**Important note: If your FUSO Commercial Vehicle stands, or is unused for an extended period of time, the prescribed time period service and oil changes still remain applicable.**

## 4.2 Warranty Exclusions

The following exclusions apply to your FUSO Commercial Vehicle and will not be covered under this warranty:

4.2.1 The cost of any service, repair, parts or labor provided by an ISP will not be covered by this Warranty.

4.2.2 Any damage, including consequential damage, caused as a result of work not performed in accordance with Daimler Truck Southern Africa

# SCOPE OF WARRANTY

Ltd specified repair procedures or otherwise improperly performed by the Independent Service Provider, are specifically excluded from cover under the vehicle Warranty.

4.2.3. Damage due to any cause listed below is excluded from the warranty:

- Misuse, improper operation, storage, transportation or maintenance, as well as accidents and general damage caused by external forces.
- Use of replacement parts, accessories and supplies that are not approved by Daimler Truck Southern Africa Ltd.
- Work performed by an ISP that is not in accordance with Daimler Truck Southern Africa Ltd specified repair procedures or is otherwise improperly performed.
- Modification in engine output and type as well as detail changes to the FUSO Commercial Vehicle series and non-adherence to FUSO Commercial Vehicle design requirements.
- Failure which can be traced to the permissible gross Truck mass or the permissible axle masses having been exceeded.
- Damages caused by natural and/or environmental influences, for example:
  - Climatic conditions (influences of sea, water, floods and hail).
  - Bird droppings.
  - Road salts.
  - Vegetable and animal substances.
  - Industrial pollution.
- Damage caused by any further external, natural and/or environmental influences as determined by Daimler Truck Southern Africa Ltd

4.2.2 Checking and diagnosing in general.

4.2.3. Normal maintenance, for example:

# SCOPE OF WARRANTY

- Fuel injection pump adjustments, cleaning of fuel systems including possible consequential damage e.g. contaminated injection nozzles.
- Brake maintenance.
- Clutch adjustments.
- V-Belt adjustments.
- Balancing and rotating of wheels.
- Tightening of screws, bolts and nuts.
- Lubrication and oil changes.
- Valve adjustments.
- Aiming of headlights.
- Running gear alignment.
- Clearing and adjustment of washer nozzles.
- Functional checks including road tests.
- Checking of fluid levels.
- Battery care.
- Consumables, oil, fuel, AdBlue, antifreeze, cleaning materials, sealant, brake fluids and sundries.

#### 4.2.4 Normal operational wear, for example:

- Air, oil and fuel filters.
- Injection equipment.
- Bulbs.
- Brake pads and linings, brake drums and brake discs.
- Clutch linings.

# SCOPE OF WARRANTY

- V-Belts.
- Windscreen wiper blades.
- Coolant and heating water hoses.
- Tyres.
- Suspension parts.

## 4.2.5 Consequential Damages:

- Any consequential damage arising as a result of a warranty claim, including but not limited to:
- Damage or injury to cargo, livestock, persons or property.
- Fire, theft, road accident or collision.
- Towing or recovery costs.
- Loss of vehicle use.
- Transport or alternative freight carriage (e.g. vehicle rental, rail/bus, air/ ship).
- Hotel/accommodation.
- Telephone/fax/communication expenses.
- Coolant hoses, vent ducts and other hoses (manufacturing defects excluded).
- All fabricated bodies mounted to the chassis.
- Wheel alignment.
- Tightening of bolts and nuts.
- Failures due to contaminated fuel.
- Additional repairs due to failure not reported timeously.

# SCOPE OF WARRANTY

## 4.2.6 Improper service products

Service products are fuel, engine, gear and hydraulic oils, lubricants, coolants, brake fluids, preserving agents, etc. The properties and quality of the service products must meet the relevant requirements of the FUSO Commercial Vehicle, the engine and its aggregates. Therefore, only those products which meet the specifications stipulated by FUSO and Daimler Truck Southern Africa Ltd (refer to Specifications for Service Products) must be used. The range of application is given on the sheets of the Specifications for Service products, the correct SAE class and the specified exchange intervals must be observed. (Contact dealer for details). If there is a connection between damage and the use of non-approved service products (blended fuels, paraffin, kerosene etc.), or if service products have not been used correctly, this could have a negative impact on any warranty claims for the damage.

## 4.2.7 Glass and surface damage

No claims for glass breakage due to influence of force or external effects, as well as surface scratches, will be accepted.

## 4.3. Replacement Parts Warranty

Daimler Truck Southern Africa Ltd warrants genuine replacement parts and approved accessories supplied by itself, against defects and faulty workmanship for a period of 12 months from date of sale subject to para 5.2.

FUSO Commercial Vehicle genuine Parts sold by Daimler Truck Southern Africa Ltd authorized dealer over-the-counter are also warranted against defects for a period of 12 months from date of sale, regardless of the installation date of such parts. An original Daimler Truck Southern Africa Ltd dealer invoice will be required as proof of purchase.

# CUSTOMER OBLIGATIONS

## CUSTOMER OBLIGATIONS

5.1 The FUSO Commercial Vehicle is to be used for the sole purpose as stated in its application.

5.2 The FUSO Commercial Vehicle must be taken for maintenance at the prescribed intervals and at the customer's own expense. The customer must ensure the service record is updated correctly.

5.3 The customer must comply with the instructions and recommendations stipulated in the Owners' Manual and/or service schedule pertaining to the FUSO Commercial Vehicle with regard to the use, care and maintenance of the FUSO Commercial Vehicle.

5.4 The customer should ensure that the odometer of the FUSO Commercial Vehicle remains in good working order and is capable of recording accurately the distance traveled by the FUSO Commercial Vehicle. Should it be found that the odometer had been disconnected, tampered with or altered in any way whatsoever, or had not been repaired immediately or as soon as reasonably possible due to malfunction, Daimler Truck Southern Africa Ltd shall be entitled to invalidate warranty.

5.5 In the event that your FUSO Commercial Vehicle is serviced and/or repaired by an ISP, you must: (i) retain all service records covering the work performed by the ISP; and (ii) provide Daimler Truck Southern Africa Ltd and/or the Daimler Truck authorized dealer with all information in writing of the nature and extent of the work done by the ISP, and (iii) provide Daimler Truck Southern Africa Ltd and/or the Daimler Truck authorized dealer with a copy of all documents in respect of the repair of such work done by the ISP.

# CUSTOMER OBLIGATIONS

All work conducted by an ISP must further be recorded in the space provided therefore at the end of these terms and conditions, which pages can also be printed from the Daimler Truck Southern Africa Ltd website.

5.6 If you wish to store your FUSO Commercial Vehicle for a lengthy period please consult your nearest dealer for storage instructions and please take note of your obligations to service and maintain the Vehicle accordingly.

5.7 In the event of the FUSO Commercial Vehicle being stolen, hijacked, destroyed, damaged beyond repair, or written off by its insurer before the expiration of the term of this document, you will immediately notify Daimler Truck Southern Africa Ltd in writing thereof.

5.8 Failure to comply with any of these obligations may have a negative impact on your warranty claim.

5.9 When your vehicle is accidentally damaged:

For the continued enjoyment of the benefits referred to as contained in this document, you shall be obliged:

- To notify Daimler Truck Southern Africa Ltd in writing, within 30 (thirty) days after the vehicle was damaged (irrespective of the cause thereof);
- To have all such damage to the vehicle repaired by a dealer or approved paint and panel shop (as the case may be); and prior to having any such damage to the vehicle repaired, to Daimler Truck Southern Africa Ltd with a copy of the quotation obtained from the said dealer or approved paint and panel shop (as the case may be) in respect of the repair of such damage.
- Daimler Truck Southern Africa Ltd shall be entitled to inspect the vehicle before or after any repairs are carried out on the vehicle.
- Failure by you to meet any of your obligations above, Daimler Truck Southern Africa Ltd. Shall be entitled to invalidate the warranty.

## CUSTOMER OBLIGATIONS

- The costs of any repair work to the vehicle attended to by a dealer or an approved paint and panel shop consequent upon repairs or services previously rendered by a workshop (other than a dealer and/or approved paint and panel shop), shall be paid for by you.
- Until such time as all damage to the vehicle had been repaired by a dealer or approved paint and panel shop confirming that the vehicle had been repaired to a standard acceptable to Daimler Truck Southern Africa Ltd, Maintenance contracts and Warranty (as the case might be), arising from this document shall be deemed to be suspended.

# CUSTOMER OBLIGATIONS

## Maintenance Responsibilities

Vehicle safety and operational reliability are dependent on maintenance work. The FUSO maintenance system if followed and carried out at the prescribed intervals and under normal conditions will enable your vehicles to exceed the lifespan and durability designed into the product.

You as the owner need to ensure the prescribed maintenance is done on time and within distance parameters at a Daimler Truck Southern Africa authorized workshop or authorized dealer to ensure continuity of the warranty, including but not limited to:

- **Front Wheel Alignment and Wheel Balance:** Front wheel alignment is affected by operating conditions such as corrugated roads, potholes or driving against the kerb, overloading etc. Wheel alignment service contributes to longer tyre life and better vehicle handling.
- **Tyre Care:** Incorrect inflation pressures, rapid acceleration, quick stops, high vehicle speeds and loads, all affect tyre life and can cause uneven wear.
- **Rear Axle/Transmission Oil Change:** Where the vehicle is operated in muddy areas, the beach, streams, rivulets/flooded areas, etc. drive train components should be serviced as soon as possible, as damage caused by water entry or corrosion is not covered under warranty.
- **Brake and Clutch Adjustments:** Brake and clutch linings are subject to wear from usage depending upon driving conditions and driving habits of each individual driver. Periodic check of brake lining condition and clutch linkage adjustment is recommended for safe and trouble free operation.
- **Positive Crankcase Ventilation:** Valve Crankcase vapors and other impurities can cause malfunctions of the crankcase ventilation valve. Periodic inspection or replacement may be necessary for smooth engine operation.
- **Glow Plugs (where applicable):** Glow plugs (if fitted) are subject to wear. They should be inspected periodically and replaced if necessary for ease of starting and engine life.

# CUSTOMER OBLIGATIONS

- **Diesel Injectors:** Mechanical Diesel Injectors (if fitted) are subject to wear, leakage and drop in release pressure. Servicing at the required intervals in accordance with the service schedule is necessary for optimum performance and economy.
- **Engine Oil Change and Filters:** Changing engine oil, air cleaner and oil filter elements at recommended intervals are your best investment in prolonged engine life, efficiency and performance. Should a vehicle not be in operation for longer than six (6) months, the oil must be changed before the vehicle is used.
- **Belt Adjustments:** To ensure proper performance of belt-driven engine components, all belts must be checked and adjusted periodically.
- **Valves and Carbon Deposits:** A degree of carbon build-up is normal in the combustion chambers of any engine, depending upon fuel quality and operating conditions. For best results follow the recommendations of your selling dealer on types and grades of fuels and oils which should be used regularly.
- **Lubrication:** Heat, cold, dusty conditions or unusually wet weather all contribute to the need for lubrication at regular intervals. Throttle, injector pump, parking and brake linkage as well as body parts such as door and cab latches and hinges, weather seals, etc. should receive attention at every oil change.
- **Cooling Hoses:** All hoses must be checked and replaced if necessary at intervals specified in the Service Schedule.

**Note:** Drive belts must be replaced at intervals specified in the Service Schedule.

## CAMPAIGN INFORMATION/CONDITIONS

Service and Recall campaigns are mandatory instructions from Daimler Truck Southern Africa Ltd to customers and Daimler Truck Southern Africa authorised dealers for the rework of specific FUSO Commercial Vehicles in order to avoid the possibility of a breakdown or component failure. This may take the form of an adjustment, part(s) replacement or inspection within a prescribed time limit to ensure compliance with Daimler Truck Southern Africa Ltd standards. Daimler Truck Southern Africa Ltd will contact you via registered mail in order for you to make the FUSO Commercial Vehicle available to your nearest Daimler Truck authorized dealer for the campaign to be carried out. We expect that you will make your FUSO Commercial Vehicle available within a reasonable time after you have learnt of any recall campaign.

All recall campaigns and service measures are carried out at no costs to you the customer at any Daimler Truck Southern Africa Ltd authorized dealer. You must ensure that Daimler Truck Southern Africa Ltd has your correct contact details. We ask that you update your contact details when necessary at your nearest Daimler Truck Southern Africa Ltd authorized dealer. A failure to comply with this requirement may result in your not receiving notice of a recall campaign. Please note that failure to adhere to any recall campaign and/or service measure could negatively impact your vehicle.

## EXPORTED UNITS

### EXPORTED UNITS

FUSO Commercial Vehicles exported to countries outside the South African Customs Union are warranted in accordance with the warranty conditions applicable to that country. The warranty is not transferable in the event of the FUSO Commercial Vehicle being exported to another country by any person other than Daimler Truck Southern Africa Ltd. Please consult your local authorized dealer for details.

# GENERAL

## GENERAL

### 8.1. Cancellation

Subject to any other right of cancellation or other remedy afforded to Daimler Truck Southern Africa Ltd. elsewhere in this document or by law, Daimler Truck Southern Africa Ltd shall, in its sole and absolute discretion, have the right either to cancel the terms contained in this document or to refuse payment of its contributions as provided under this Warranty, in the event of:

- 8.1.1. The vehicle not having been maintained, repaired or serviced as prescribed in the vehicle's service schedule.
- 8.1.2. Any exclusion as contained herein.
- 8.1.3. Any damage, including consequential damage, caused as a result of work not performed in accordance with Daimler Truck Southern Africa Ltd specified repair procedures or otherwise improperly performed by the Independent Service Provider, are specifically excluded from cover under the vehicle Warranty.
- 8.1.4. Any damage caused to the vehicle by alteration or modification made to the vehicle and / or damage caused by the fitment of any accessory, part or equipment, not approved by Daimler Truck Southern Africa Ltd.
- 8.1.5. You failing to provide the authorized dealer with the information required in terms of paragraph 5.5, or if such information is found to be incorrect in any material respect.
- 8.1.6. You failing to use the vehicle solely in accordance with the application, or committing a material breach of any other term of this document.
- 8.1.7. You failing to make the vehicle available to an authorized dealer for repairs within a reasonable time after you have been notified of the recall of the vehicle through a recall campaign run by Daimler Truck Southern Africa Ltd. in order to repair critical safety components of the vehicle.
- 8.1.8. The effective date of the cancellation of the terms and conditions as set out herein shall be the date of the occurrence of the event, giving rise to Daimler Truck Southern Africa Ltd's right of cancellation.

# GENERAL

## **8.2. Effect of cancellation**

Upon cancellation of the terms and conditions contained herein, all of Daimler Truck Southern Africa Ltd's obligations in terms hereof shall cease.

8.3 Subject to any other right of cancellation or other remedy afforded to Daimler Truck Southern Africa Ltd elsewhere in this document or by law, Daimler Truck Southern Africa Ltd shall, in its sole and absolute discretion, have the right either to cancel the terms contained in this document or to refuse payment of its contributions in the event of any damage caused to the Vehicle by the Independent Service Provider or the fitment of non-original parts.

8.4. Should the validity of any provision of this document be held to be invalid, unenforceable or illegal for any reason, the terms and conditions as contained herein shall remain otherwise in full force apart from such provision, which shall be deemed deleted.

## **8.5. Law applicable**

The terms and conditions contained in this document shall be governed in accordance with the laws of the Republic of South Africa.

## **8.6. Liability**

Subject to your fulfilment of your obligations contained in this document, Daimler Truck Southern Africa Ltd will be liable for damages caused to any part and/or component of the vehicle which damage is directly attributable to any defective part and/or component of the vehicle, covered in terms of this document. Daimler Truck Southern Africa Ltd will not be liable to you in the event of your failure to fulfil any of your obligations in terms of this document, if such failure is caused on account of an event of force majeure or any other reason whatsoever. Daimler Truck Southern Africa Ltd will not be liable to you or a third party for any other consequential damage(s), howsoever caused, which may fall outside the extent of cover of this Warranty.

# GENERAL

## **8.7. Entire agreement**

The terms and conditions contained in this document constitute the entire undertaking between Daimler Truck Southern Africa Ltd and you in relation to the warranty of the vehicle.

## **8.8. Amendment of Terms and Conditions**

Any amendment, or alteration, or variation or cancellation of any of the terms and conditions of this document shall be made at Daimler Truck Southern Africa's sole discretion and will be published as soon as reasonably possible on the Daimler Truck Southern Africa website ("the Website"). You hereby undertake to regularly peruse the Website for any updates and you are responsible to familiarise yourself with the published updated content and amendments.

## **8.9. Non-waiver**

No latitude, extension or other indulgence, which may be granted by either party to the other in respect of any obligation hereunder, shall operate as a waiver or novation of, or otherwise affect any of the grantor's rights in terms hereof, or preclude the grantor from enforcing at any time without notice, the strict and punctual compliance by the other party with each and every obligation of that party in terms of this document.



# SERVICE HISTORY & REPAIRS

ITEM	SERVICE ITEM	VEHICLE MODELS	MAINTENANCE INTERVALS																								
			P	D	I	15 000	30 000	45 000	60 000	75 000	90 000	105 000	120 000	135 000	150 000	165 000	180 000	195 000	210 000	225 000	240 000	255 000	270 000	285 000	300 000		
<b>EXTERIOR &amp; INTERIOR</b>																											
1C	Condition of body paintwork, chassis frame damage and windshield	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
2	Check mounting of ECU, engine and vehicle wiring are secured and not damaged	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
3O	Operation of lights, signal system, warnings and hooter including switches	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
4H	Headlight adjustment operations	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
5W	Windscreen wiper blades, washer system and seat belts operations	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
6H	Heating and ventilation system/Air conditioner	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
7	Exhaust tail pipe and muffler	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
8D	Doors, locks, windows, mirrors and sunvisors	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
9C	Check clutch, brake and accelerator pedal conditions	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
10	Check condition & proper operation for Brake and Clutch switches	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
11	Check Instrument cluster and all gauges/Tell tale functioning	All Models	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C
12	Check proper operation of the pressure warning switches	All Models	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C
13	Free play and pedal height on clutch and brake pedal	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
14	External cleaning of radiator and intercooler core	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
15	Batteries - Check terminals, poles, cables & mounting (Condition and fluid level)	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I

A = Adjustment

I = Inspection and Repair if Necessary

R = Replace/Repair

L = Lubrication/Grease

C = Clean / Check

# SERVICE HISTORY & REPAIRS

ITEM	SERVICE ITEM	VEHICLE MODELS	MAINTENANCE INTERVALS																							
			P	D	15 000	30 000	45 000	60 000	75 000	90 000	105 000	120 000	135 000	150 000	165 000	180 000	195 000	210 000	225 000	240 000	255 000	270 000	285 000	300 000		
<b>ENGINE</b>																										
16	Leaks - fuel lines, lubricating oil and coolant	All Models	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C	C
17	Engine oil and filter (includes inspecting for leaks)	All Models	I	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
18	Fuel filter (includes inspecting for leaks)	All Models	I	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
18	Water separator	All Models	I	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
19	Water separator.	All Models	I	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
20	Engine cooling system level and antifreeze/coolant concentration	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
21	Intake / Induction system (including clamps inspection)	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
22	V-belts/Fan belts and pulleys	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
23	Check and tighten if necessary - engine mounting rubber	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
24	Manifold fastening bolts and nuts, and engine support bolts	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
25	Engine Brake - Check for condition & proper operation	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
26	Air cleaner element replacement /red band (indicator) appears	All Models	I	I	I	R	I	I	R	I	I	R	I	I	R	I	I	R	I	I	R	I	I	R	I	I
27	Radiator cap condition (DAT cap)	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
28	Clean engine breather	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	
29	Engine valve clearances	All Models	I	I	I	A	I	I	A	I	I	A	I	I	A	I	I	A	I	I	A	I	I	A	I	I
30	Engine Coolant (Replace Every 24 months / 105 000km )	All Models	I	I	I	I	I	I	I	R	I	I	I	I	I	I	R	I	I	I	I	I	I	I	I	

A = Adjustment

I = Inspection and Repair if Necessary

R = Replace/Repair

L = Lubrication/Grease

C = Clean / Check

# SERVICE HISTORY & REPAIRS

ITEM	SERVICE ITEM	VEHICLE MODELS	MAINTENANCE INTERVALS																							
			P	D	I	15 000	30 000	45 000	60 000	75 000	90 000	105 000	120 000	135 000	150 000	165 000	180 000	195 000	210 000	225 000	240 000	255 000	270 000	285 000	300 000	
<b>TRANSMISSION &amp; AXLES</b>																										
31	Transmission gear oil	All Models	C	C	C	R	C	C	R	C	C	R	C	C	R	C	C	R	C	C	R	C	C	R	C	C
32	Clean transmission breather	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
33	Transmission gearshift linkage rod and Clutch fork shaftA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
34	Check and tighten if necessary - transmission mounting bolts	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
35	Check gear engagement (proper functioning) - all gears	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
36	Clutch fluid level and condition of hoses/pipes	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
37	Clutch system operation, shifting linkage and operationA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
38	Propeller Shaft (Universal / slip joint) flange yoke	All Models	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L
39	Propeller shaft centre bearingA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
40	Rear and Front differential gear oil.	All Models	C	C	C	R	C	C	R	C	C	R	C	C	R	C	C	R	C	C	R	C	C	R	C	C
41	Front wheel hub bearings grease and seals	All Models				R			R			R			R			R			R			R		
42	Rear wheel hub bearings grease and seals	All Models				R			R			R			R			R			R			R		

A = Adjustment

I = Inspection and Repair if Necessary

R = Replace/Repair

L = Lubrication/Grease

C = Clean / Check

# SERVICE HISTORY & REPAIRS

ITEM	SERVICE ITEM	VEHICLE MODELS	MAINTENANCE INTERVALS																			
			P D I	15 000	30 000	45 000	60 000	75 000	90 000	105 000	120 000	135 000	150 000	165 000	180 000	195 000	210 000	225 000	240 000	255 000	270 000	285 000
<b>CHASSIS &amp; BODY</b>																						
43	Secure to specified torque: Front & rear u-bolts, and anti-roll bars, cab mountings, wheelnuts, Shock absorbers and propshaft bolts	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
44	Functioning of engine exhaust system	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
45	King Pin bearings and bushes	All Models	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L
46	Check condition of cab tilt system	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
47	Steering box mountingA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
48	Power steering fluid and filter	All Models	I	I	I	R	I	I	R	I	I	R	I	I	R	I	I	R	I	I	R	I
49	Steering ShaftA	II Models	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L
50	Leaf spring pins front and rear	All Models	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L
51	Prop-shaft slip joint	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
52	Centre bearing-Check mounting brackets and bearing leaksA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
53	Check and tighten if necessary - Fuel tank and fuel filter brackets	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
54	Tyre pressure and condition of tyres and rims.A	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I

A = Adjustment

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R = Replace/Repair

L = Lubrication/Grease

C = Clean / Check

# SERVICE HISTORY & REPAIRS

ITEM	SERVICE ITEM	VEHICLE MODELS	MAINTENANCE INTERVALS																							
			P	D	I	15 000	30 000	45 000	60 000	75 000	90 000	105 000	120 000	135 000	150 000	165 000	180 000	195 000	210 000	225 000	240 000	255 000	270 000	285 000	300 000	
<b>SAFETY RELEVANT OPERATIONS</b>																										
55	Power steering system, steering hoses	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
56	Drag link ball joint dust bootsA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
57	Leaf suspension system and stabilizer rod ball joint dust bootsA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
58	Tie rod ball joint dust bootsA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
59	Cab rear mounting anchor hooks and door hinges	All Models	L	I	I	L	I	I	L	I	I	L	I	I	L	I	I	L	I	I	L	I	I	L	I	I
60	Air compressor-Check condition,leaks & proper functioning	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
61	Replace air dryer cartridge (Every 90 000km/12 months)A	II Models	I						R								R							R		
62	Brake valves-Check condition,leaks,mountings & pipe connections	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
63	Air tanks - Drain condensate (water)A	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
64	Check mounting, condition & leaks- Air tanks, straps and brackets	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
65	Slack adjuster, check condition and lubricateA	II Models	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L	L
66	Check for proper functioning & leaks-Service brake and hand brakeA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
67	Check condition & mounting-brake chambers, backing plates and cam shafts	All Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
68	Brake drums and lining wear: check, record thicknessA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I

A = Adjustment

I = Inspection and Repair if Necessary

R = Replace/Repair

L = Lubrication/Grease

C = Clean / Check

# SERVICE HISTORY & REPAIRS

ITEM	SERVICE ITEM	VEHICLE MODELS	MAINTENANCE INTERVALS																						
			P D I	15 000	30 000	45 000	60 000	75 000	90 000	105 000	120 000	135 000	150 000	165 000	180 000	195 000	210 000	225 000	240 000	255 000	270 000	285 000	300 000		
CONCLUDING OPERATION																									
69	Road test vehicle - pay attention to road worthinessA	II Models	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
		Labour Hours	3.5	3	3	10.6	3	3	11.6	3.37	3	10.6	3	3	11.6	3	3.37	10.6	3	3	11.6	3	3		
		Technician Signature										Quality Controller Signature													

A = Adjustment

I = Inspection and Repair if Necessary

R = Replace/Repair

L = Lubrication/Grease

C = Clean / Check

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

<b>PDI</b>
Date
Repair Order No.
KM
Servicing Dealer's Stamp
Signature

SERVICE 1	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 2	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 3	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 4	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 5	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 6	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 7	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 8	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 9	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 10	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 11	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 12	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 13	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 14	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 15	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 16	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 1	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 18	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 19	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 20	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 21	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 22	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 23	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 24	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 25	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 26	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 27	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 28	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 29	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 30	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 31	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 32	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 33	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 34	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 35	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

# VEHICLE SERVICE RECORD

All maintenance and servicing should be permitted by an accredited FUSO dealer at the stipulated distances or time intervals as stipulated in this booklet.

SERVICE 36	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 37	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 38	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

SERVICE 39	CATEGORY
	15 000 km
Date	
Repair Order No.	
KM	
Servicing Dealer's Stamp	
Signature	

















**DISCLAIMER:** The manufacturer reserves the right to make changes to the design, form, colour and specification of any FUSO during the lifecycle period, Daimler Truck Southern Africa Ltd reserve the right to change the terms contained herein at their discretion at any time without notice to the Customer and shall be absolved from any liability whatsoever which may arise subsequent to such amendment. The illustrations may show accessories and items of optional equipment, which are not part of standard South African specification. E&OE. <https://fuso.co.za/>

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